

LAUNCHING CORE!



CONNECT

With the organization, our community, your peers, and experience a new way of communicating.

OPERATE

With advanced efficiency. Optimize your health, organize resources, and consolidate information to keep the company in sync and running smoothly.

RECOGNIZE

Outstanding peer performance and WOW your teammates. Highlight healthy initiatives and earn incentives for participation.

ENGAGE

In the organization. Join interest groups, execute your wellness goals through challenges and earn rewards points. Participate in events and tune in to the latest happenings – Stay Connected.

CORE is an online community for Northwestern Benefit employees focused on enhancing organizational communication and employee engagement. It will replace NB Connect, HR Connection, and the HealthyLife wellness portal as the single spot for employee information.



**Northwestern
Benefit** CORPORATION
OF GEORGIA



connect | operate | recognize | engage

Carrier Bill Audit Support



Our Services

The Affordable Care Act (ACA) and carrier regulations on retroactive eligibility changes have become stricter over the years, making it very important for employers to audit carrier invoices every month.



When invoices are not audited, and eligibility changes are not made timely, employers can be on the hook for thousands of dollars. Auditing carrier invoices is an important job, and we are here to help you.

Our team of Bill Auditors supports companies with the process of reconciling and validating carrier invoices in two ways; either as a one-time audit or ongoing every month. We recommend one-time audits be completed immediately following Open Enrollment.



Our process Involves:

- ▶ Comparison of employee elections vs. carrier invoice/bill
- ▶ Ensuring the bill matches the agreed upon rates/premiums
- ▶ Validation of the following employee data:
 - Last Name
 - Coverage Date and Tier
 - Benefit Plan

Validation of the following employee data:

- ▶ SSN
- ▶ Date of Birth
- ▶ Last Name

Presentation of results and findings include:

- ▶ List of mismatched employee data between the enrollment data and carrier invoice.
- ▶ Expected credits/debits on next carrier invoice (for ongoing monthly bill audits)
- ▶ Recommended enrollment corrections (i.e., an employee is terminated in enrollment data but still active in carrier invoice, etc.)



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OneDigital Human Capital Management (HCM) Technology Consulting Services



The Human Capital Management Technology industry has grown significantly over the years providing employers with more options than ever. Selecting HCM technology is an important job, and we are here to help you.

We help customers choose technology that aligns with organizational requirements and business objectives. Our expert advice stems from our team's experience in configuring custom HCM solutions coupled with years of experience working in multiple human resource management and payroll systems.

Our process involves:

- ▶ An initial assessment with stakeholders to obtain system requirements and business needs
- ▶ Identification of opportunities, gaps, and facilitation of a second meeting to finalize requirements
- ▶ Preparation and documentation of system request for proposal (RFP) that fits the company's unique needs and desired future state
- ▶ Distribution of RFP to select recommended vendors that fit company requirements, culture, and goals
- ▶ The compilation, analysis, and scoring RFP responses and presentation of results to stakeholders
- ▶ Once the Client selects the finalists, organizing and leading system demonstrations through expert deeper dive questions that assess system capabilities and functionality
- ▶ Final debrief with client team of final executive summary and costs



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CONTACT US

Call us to learn more about
how to engage our
Advocates!

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CLIENT ADVOCACY AN EXTENSION OF YOUR HR TEAM

ONEDIGITAL OUTSOURCED CLIENT ADVOCACY

Only about 6% of employees understand the key terms of their health insurance programs. So, when employees use their benefits and don't understand them, they spend a great deal of time on the phone with the carriers and providers, or in HR's office trying to resolve insurance matters.

What if there was a way to **educate your employees and reduce the amount of time they (and you) spend on-the-clock handling insurance matters?**



OPTIMIZE YOUR CLIENT ADVOCACY WITH ONEDIGITAL

- **Dedicated** Client Advocate
- **One-on-One** plan education
- **Provide** hand-held assistance in all insurance matters
- **Confidential** assistance, eliminating HIPAA conflicts
- **Answer** benefit and plan coverage inquiries
- **Resolve** claim, eligibility, and ID card issues
- **Assist** with locating in-network providers
- **Communicate** directly with plan members and HR
- **Coordinate** with insurance carriers and providers
- **Guide** members on care and cost savings options

This concierge service is provided exclusively to OneDigital benefits consulting clients. Your OneDigital benefits consultant will work closely with your team to ensure we continue to provide your organization with best-in-class benefits solutions.

What **clients** Are Saying



Hey Amanda,

Just wanted to reach out and let you know what an **AWESOME** job Vanessa is doing for us. I know that if I send her a problem not only is she on it but she gets fast results! I had to go out of town for work last week and knew I could forward her any problems I had while I was out of the office and not have to worry if the problems were handled or not.

Thanks,

Lisa B.

People Services Benefits Specialist

Kristi,

I am sorry I missed your call yesterday as I was out of the office (my daughter's first birthday). That is amazing news! My wife and I cannot thank you enough for all the work you put into getting this covered for us and my daughter. I sincerely appreciate everything you have done for us.

Thanks again,

Matt B.

O.E. Sales Coordinator



CROSS DEPARTMENTAL EVENT

DATE: March 9, 2017
TIME: 5 – 7 PM
LOCATION: 737 Miami Circle NE, Atlanta, GA 30324

Leadership Event Hosts:
April Husted & Josh Anderson

THE PAINTED PIN IS:

An upscale boutique bar, bowling and entertainment venue. In addition to bowling, classic interactive games are available. Private lanes are reserved for our group where you can enjoy beverages and hors d'oeuvres.

DRESS CODE:

Starting at 5 PM each evening, the painted pin abides by a dress code of no athletic wear (work-out clothes, sweats, and sleeveless shirts) and excessively baggy clothing. No hats, headbands or sunglasses are allowed at any time.

YOU *are* INVITED

SPRING CLIENT SEMINAR



OneDigital Presents:
Current Issues in Employee Benefits

2020 Political Landscape and the Impact on Healthcare

Bryan Holgerson Market President, Cigna
David Schwartz Government Affairs Senior Director

Data Intelligence: The Future of High Performing Health Plans

Nathan Pierce Senior Manager of Analytics, OneDigital
Stacy Bogle Territory Sales Executive, Springbuk
Robert Link Solutions Consultant, Springbuk

Agile Engagement: A Proven Employee Engagement Methodology

Santiago Jaramillo CEO & Founder, Emplify



**TUESDAY,
APRIL 28**



8am - 12pm



City Springs Performing
Arts Center
1 Galambos Way,
Sandy Springs, GA 30328

REGISTER HERE